

Microplan Support - FAQ



How can I correct Error 0 – timeout error?



Error 0 might be displayed when switching on the test bench. As a matter of fact the initialization of Microplan hardware server requires some time (some seconds) therefore we introduced a control to make sure that, after a certain time (timeout), fixed by our software engineers, the initialization is concluded.

Error 0 might appear:

- 1. in case Microplan's software is <u>not able to establish the communication with the electronic I/O modules</u>, within the defined timeout, therefore the problem might be with the modules themselves (<u>read more</u>).
- 2. in combination with the error "Station memories not found" (read more)
- 3. for end-of-line test benches, those using Microplan Parseq software, the above described initialization is merged with the automatic switch-on of other applications, typically Windows. There might be a case where this concomitant running could require more time than the one set for the mentioned timeout. In such circumstances our engineers can increase the waiting time once for all before timeout is executed.