

Microplan Support – FAQ



How can I correct runtime error exception occurred in Microsoft Excel?

The experimented problem might arise from an unsuccessful or irregular handling of the involved Excel file.

ERROR: RUNTIME ERROR: Exception occured in Microsoft Excel: Cannot access read-only document 'FP

ParSeq test sequence was trying to write and modify/save the Excel file, but for some reasons it was still open and therefore locked.

Usually, this weird situation occurs if ParSeq has been forced to terminate while the Excel file was still set as reserved (for instance, the operator suddenly powered off the control PC with ParSeq still running and without shutting Windows off properly), so ParSeq detects that file is still in use, raising the error you are watching.

Please follow these steps to troubleshoot this issue:

- 1. Exit ParSeq.
- 2. Open Windows Task Manager (Ctrl+Alt+Canc) and kill every Excel instance that is still running and that you find in the list of tab Processes.
- 3. Find the path C:\Users\Public\Documents\Microplan\Parseq\ParseqFolders\Config and erase any file with .tmp extension and/or whose name starts with ~\$.....xlsx or something like that (usually, this last kind of odd file notifies the Excel file is already in use and locked).
- 4. Locate the Excel file inside the same path
- C:\Users\Public\Documents\Microplan\Parseq\ParseqFolders\Config, open it with Excel and ensure you do not receive any warning message (for instance, something telling you the file is locked or it has been recovered). Eventually, in case or warning, copy and restore the involved Excel file from another test bench of the same series (no showing such issue) or from a recent software backup, taking care ParSeq is not running while you are copying it, neither in the source test bench, nor in the destination one.
- 5. Restart the operating system.
- 6. Launch ParSeq, run a test sequence and ensure you get eventually rid of the error.
- 7. Another possible matter of the problem could be that the Excel file has been accidentally marked as read-only. With ParSeq off, check this file property and eventually set the file as writable.

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