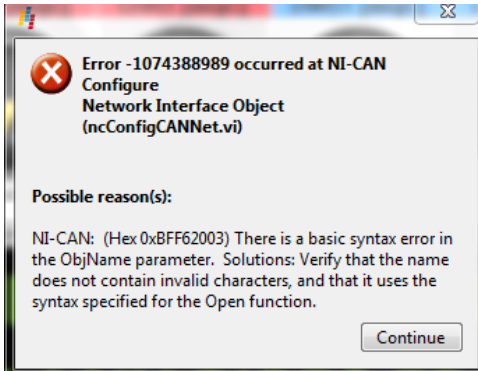




## How can I correct the “Error 1074388989 occurred at NI-CAN”?

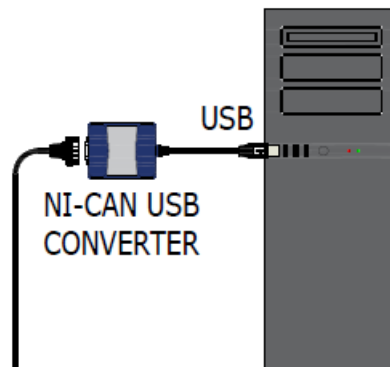


This error indicates a communication issue between the Microplan test bench PC and either CO2WF or FFA Microplan fumes analysers.

Use the following procedure to troubleshoot the issue.

### Step 1:

Assure that the NI-CAN USB converter is correctly connected between the PC USB port and the 9-pin port connection (DB9) on the fumes analyser.



### Step 2:

If the problem persists:

- Re-start the PC
- Use a different USB port on the PC
- Replace the cable between the NI-CAN USB Converter and the analyser

