



How to solve DB config error?



DB config error is displayed under Parseq, Labsoft and R&D flex software environments whenever customers copy a config file from one test bench to another, change the network card of the PC or replace the PC.

This error was set-up by Microplan to prevent customers from doing wrong operations that would compromise the correct configuration of the test bench.

To solve the problem you should contact [Microplan Support](#) and you will receive an unlock file in return.

As an alternative, within Parseq environment only, please check the following:

1. Open cmd with Admin rights
2. Disable and stop the WMI service:
`sc config winmgmt start= disabled`
`net stop winmgmt`
3. Run the following commands:
`Winmgmt /salvagerepository C:\WINDOWS\System32\wbem`
`Winmgmt /resetrepository C:\WINDOWS\System32\wbem`
4. Re-enable the WMI service and then reboot the server to see how it goes:
`sc config winmgmt start= auto`