



How to solve Error 02 program license is expired?

The error 02 "The program license is expired" can be solved by contacting [Microplan Support](#). Customer, who have regularly settled their bill, will receive a software license unlock file via email.

Just follow the instructions given by Microplan's engineers and you'll get the test bench fully operational again.

For your information all our benches are delivered with a provisional software license, which becomes definitive once sales operations are completed with full payment.

In many cases this wouldn't be needed but, having customers all over the world, with several different formalities - from customs procedures to local laws, from warranty to assistance clauses, penalties, leasing etc. - this became a standard procedure for us.

