

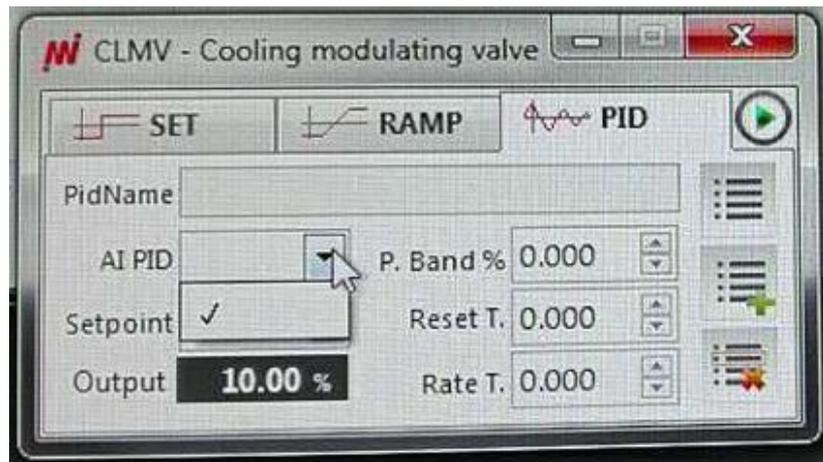


How to solve PID menu not working?

In case of unexpected or inappropriate PC switch off procedure (read [more](#)) it could happen that Microplan's configuration database gets corrupted. As a general good practise we recommend a regular back up of files (read [more](#)).

One of the possible outcomes could affect the PID menu which will turn out with no functions available (see picture).

To solve this issue you have to restore a previously saved copy of **Config.mdb** file that you can find inside the folder
C:\Labsoft\Cfg or C:\R&Dflex\Cfg



When doing so be aware that you will overwrite all parameters and settings of the test bench, including calibration points (read [more](#)), therefore be careful with the version and date of your back up file Config.mdb