



Monitor problems troubleshooting

The most common causes of monitor problems, and the related solutions, are the followings:

Possible reason	Possible solution
Monitor is off	Switch the monitor on (When applicable) Make sure the power supply cable is connected
PC is off or in power save mode	Turn the PC on and remove power save mode
PC video card problem	Connect a different monitor to the PC. (When applicable) Press "Auto" button of the monitor to force it to the default settings. If the problem persists, the video card of the PC could be defective.
Monitor cable defective - disconnected	Ensure the monitor cable is correctly inserted on both sides and/or use a different cable.
Wrong settings of video card	When an error message is displayed, ex. "No input signal", ensure resolution settings (es. 1024 x 768) and refresh frequency (es.60 Hz) are those for this specific monitor. Use PC system settings to do so.
Electrical noises	Keep the video cable as far as possible from electrical noise sources (inverter, fans, transformers) and/or get power supply from a plug external to the test bench.
Defective monitor	If you couldn't troubleshoot your issue with the possible solutions here above, the problem is very likely to be with the monitor itself, therefore you should consider to replace it.