

### Microplan Support – FAQ



### Siemens MXG proportional control valves troubleshooting



Qualified personnel are required to conduct the work that is described and recognize potential hazards.

#### **Possible Possible solution** problem Valve Enter the diagnostic application of the test bench, move the proportional valve cursor problem from 0 to 100% and: visually check that Analog output Digital Input **Digital Output** the stroke (spring) of the valve moves in VPP3.1 - Gas pressure adjustment (%) accordance \* 100,00 check that a change 100 of the flowrate is VRP2.1 - DHW modulating valve (%) produced in the 22,46 \* same circuit 100

## Electrical problem

- Check fuse/thermal switch inside the electrical cabinet and replace/reactivate if needed
- 2. Check led status on the valve



LED	Indication		Function	Remarks, troubles hooting
Green	Lit	->	Control mode	Automatic operation; everything o.k.
	Flashing		Calibration	Wait until calibration is finished (green or red LED will be lit)
			In manual control	Hand wheel in MANUAL or OFF position
Red	Lit	- <del>\</del>	Calibration error	Recalibrate (operate button in opening 1x)
		711	Internal error	Replace electronics module
	Flashing	-)0(-	Mains fault	Check mains network (outside the frequency or voltage range) or valve blocked
Both	Dark	0	No power supply	Check mains network, check wiring
			Electronics faulty	Replace electronics module

In case the led is red-lit (steady) **execute calibration**.



### Microplan Support – FAQ

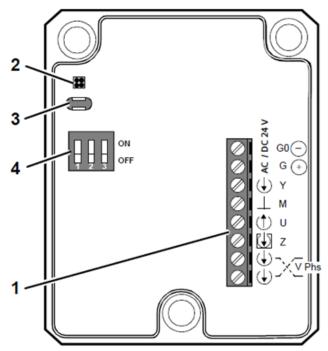


Possible problem

#### **Possible solution**

Here is the procedure to execute the **valve calibration**:

- 1. ensure there is no pressure in the circuit where the proportional valve is installed, evacuate water if needed;
- 2. remove the protective cover to access the printed circuit board where you'll find a slot for the autocalibration (position 3):







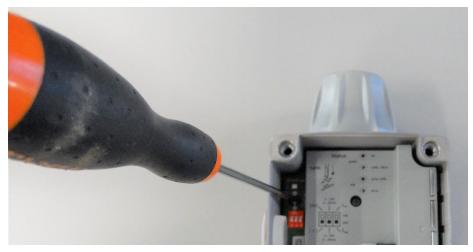
### Microplan Support - FAQ



## Possible problem

#### **Possible solution**

3. Calibration is made by bridging the contacts located behind the slot using a plate screwdriver:



- 4. The valve will then travel across the full stroke to store the end positions. While calibration is in progress, the green LED will flash for about 10 seconds.
- Dirt
- Dirt, like incrustations of limestone, might have cumulated in the hydraulic body
  of the valve preventing the stroke to move. As a consequence, the external led
  might be red steady. Ensure safety condition, then disassemble clean and
  reassemble the valve.
- When done execute calibration as indicated here above

## Wrong settings

• Make sure the top knob is set to Auto



 Remove the protective cover and check dip switch inside. Mostly used valves have 0-10V command, in this case the associated dip switch configuration is the following





#### Valve leakage

• Dirt might have cumulated in the hydraulic body of the valve or stroke: ensure safety condition, then disassemble clean and reassemble the valve.



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Possible problem	Possible solution		
	<ul> <li>Proportional control valves are not positive (100%) shutoff devices. Depending on the rating of the valve, the allowable leakage rate can be more than 0.05% of the valve capacity (KVS). Therefore, if the test being performed requires positive shutoff (leak tightness), on/off valves must be included in the test bench design.</li> </ul>		
Noise	The noise produced by the proportional valve, during normal operations, can be the consequence of:  • excessive water flow rate  • excessive upstream water pressure		
I/O module problem	<ul> <li>Check led status on I/O modules inside electrical cabinet</li> <li>Read Wago and Beckhoff electronic modules troubleshooting</li> </ul>		