



### What is PC disaster recovery?

It might happen that a major crash happens to the PC of the test bench and cannot be easily recovered. In such event either the customer owns a backup PC, already configured by Microplan, or he needs to purchase a new one and wait until he gets it set it up by Microplan's engineers.

In order to speed up the recovery process, and give more flexibility to its customers, Microplan has implemented a PC disaster recovery procedure which consists in creating a **backup copy of the PC disk before the test bench is shipped**. This disk is created under request and allows the customer to restore the machine, skipping all the steps of all softwares and drivers reinstallation.

When this backup is executed, Microplan provides the hard-disk (HD), containing the same files of the original disk PC. In case a major crash happens to the PC (HD failure, virus attack, etc) the customer could change the HD by himself and ask just Microplan Support team to connect remotely and check correct functions. This procedure is **not guaranteed in case of different PC** (different from the original PC)

Please be aware that the above procedure will restore the configuration of the PC back to the time when it was shipped from Microplan's factory, therefore all software changes, eventually occurred afterwards, will be lost unless a more recent backup copy of the configuration files is available ([read more](#)).

Ask a quote to [sales@microplan.it](mailto:sales@microplan.it) should you wish to purchase such a system.