

Microplan Support - FAQ



What kind of antivirus can we install on the PC of the test bench?

The installation and maintenance of an antivirus system on the PCs of Microplan test benches is recommended, as long as the PCs can access internet and must be carried out and maintained by the customer himself in order to apply his own corporate security policies.

Customers can install any antivirus they prefer on the PCs of Microplan test benches; so far we didn't experience any influence on our software programs, but we cannot give any warranty that this could happen.

Our program is the last layer of a stack of software, where the Operating System and Labview are just two of the important layers out of our control. We cannot exclude, in principle, influences between these environments and the antivirus program (that we don't know) of the customer.

Microplan assumes no liability from malfunctions or data loss caused by viruses or malwares occurred in an unprotected PC, and don't provide support on customer's antivirus software.

We would also like to remind that the restoring operations, of a dated PC, can be difficult due to unavailability or outdated drivers.